



125 South Wacker Drive
Suite 2325
Chicago, IL 60606

Developer Support Specialist

Type: Full Time

ACTIV is a leading provider of market data and real-time trading technology to the global financial markets. We are looking for a Development Support Specialists to add to our US-based technology team. Developer Support Specialists help ACTIV's clients to achieve their project goals by responding to technical and programming questions and advising on best practice when using ACTIV systems and APIs. They also support ACTIV's internal US and UK development teams with projects such as software deployment and pre-sales studies.

Description:

- Advise clients on best practices and architectural considerations.
- Respond to client enquiries and problem reports in a timely and accurate way
- Liaise with development, network operations and front-line support teams as necessary
- Assist ACTIV core development teams on internal projects such as software deployment and pre-sales activities

Skills:

- Client-liaison role requiring courteous, professional manner and good verbal and written communication skills.
- Working knowledge of C++, Java and C#, current development environments and compilers
- Working knowledge of Windows and Linux operating systems
- Basic TCP/IP networking skills and tools
- Knowledge of Market Data, Trading Technology and Financial Markets an advantage
- Inquisitive attitude and ability to 'work the problem' based on analytical thinking and common sense

ACTIV Financial Systems, Inc. is a leading provider of market data content and technologies to market makers, hedge funds, brokers and trading systems. The company provides managed low-latency and high-volume market data services to over 300 customers worldwide. As vendor of record, ACTIV also delivers consolidated, hosted and on-site ticker plant services for exchanges around the globe. ACTIV is privately-owned with offices in Chicago, New York City, Tokyo, Singapore and London.

Please no phone calls or recruiters.

